

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA080001701	(X1) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/18/2015
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NAME OF PROVIDER OR SUPPLIER PLANNED PARENTHOOD - MISSION BAY CLINIC	STREET ADDRESS, CITY, STATE, ZIP CODE 4501 Mission Bay Dr San Diego, CA 92109
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D000	<p>Initial Comments</p> <p>The following reflects the findings of the California Department of Public Health following an investigation of a self-reported breach of a patient's medical information.</p> <p>Complaint number: CA00420907</p> <p>The investigation was limited to the specific event reported and does not represent the findings of a full inspection of the facility.</p> <p>Representing the California Department of Public Health: Health Facilities Evaluator Nurse</p> <p>State ID: 15932.</p>	D000		

Licensing and Certification Division

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A001	<p>Informed Medical Breach</p> <p>Health and Safety Code Section 1280.15 (b) (2), " A clinic, health facility, agency, or hospice shall also report any unlawful or unauthorized access to, or use or disclosure of, a patient's medical information to the affected patient or the patient's representative at the last known address, no later than five business days after the unlawful or unauthorized access, use, or disclosure has been detected by the clinic, health facility, agency, or hospice."</p> <p>The CDPH verified that the facility informed the affected patient(s) or the patient's representative(s) of the unlawful or unauthorized access, use or disclosure of the patient's medical information.</p>	A001		
D177	<p>T22 DIV5 CH7 ART6-75055(b) Unit Patient Health Records</p> <p>(b) Information contained in the health records shall be confidential and shall be disclosed only to authorized persons in accordance with federal, state and local laws.</p> <p>This Statute is not met as evidenced by: Based on interview and record review, the facility failed to protect the medical record information for one sampled patient (Patient A) as required per Health and Safety Code Regulation 1280.15. As a result, the patient's private health information (PHI) was compromised.</p>	D177		

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	<p>Findings:</p> <p>The facility was made aware of a breach on 11/14/14. The facility notified the Department of the incident on 11/18/14.</p> <p>The facility reported that the breach included the following PHI related to Patient A: Name, laboratory results, visit description and provider name.</p> <p>The Administrative staff confirmed the incident during a telephone interview on 3/18/15. The Administrative staff stated Patient B received a welcome letter that was meant for Patient A. The welcome letter contained instructions on how to access the portal that contained the PHI of Patient A.</p>			