

Bronx Planned Parenthood Transcript

“Pimp”: Live Action undercover actor

“Prostitute”: Live Action undercover actor

“SG”: Planned Parenthood security guard

“PP”: Planned Parenthood counselor “Krystal”

“PP Physician”: Planned Parenthood physician

“PP Supervisor”: Planned Parenthood clinical supervisor/practitioner “Marquita”

Footage is marked by approximate video frame.

Some text is bolded for emphasis by transcriber.

Footage taken January 14, 2011.

Footage taken at The Bronx Center

349 E 149th Street, 2nd Floor

Bronx, NY 10451

06000

Pimp: How you doing? Ah, ah, we just need somebody for like walk-in.

SG: No, ah today’s no walk-ins.

Pimp: Oh, can we just talk to a counselor just, just briefly? We just need to talk about like you know, stuff.

SG: Let me see.

Pimp: Yeah, no, we’re not trying to do like the whole thing, we just need somebody to talk to real quick.

SG: Oh, you can call to come back here.

Pimp: Oh, we just need to talk to somebody really quick –

Prostitute: Is there anybody here we could talk to?

SG: You can’t get nobody in this building – everybody busy.

Pimp: I know, I know, that’s why I’m saying, just really quick. Just really quick.

07100

PP: Hello

Prostitute: Hi, can we talk to somebody?

PP: What did you need?

Pimp: It's really quick, we just need some information, just like real quick information.

07300

PP: You can talk to me. I work at the front desk.

Pimp: Okay is there some place kinda semi-private at least?

PP: Yeah come with me, you got to check your stuff. Okay?

Prostitute: Okay

Prostitute to Pimp: He's gotta check your stuff.

Pimp: You mean like my cell phone?

SG: I need you walk through metal detector

Pimp: You need my ring? My belt?

Pimp: Hi

PP: We're going through a renovation, so-

Pimp: Oh going through renovation?

PP: Here's a space for you. What you want to talk to me about?

08700

Pimp: Ok, yeah, ok so I was wondering about testing for the both of us. Like, how could we do testing. Like how long does it take, when do we come in for it?

PP: For STD testing?

Pimp: Yeah

PP: Ok.

Pimp: Can we talk to a physician? Or?

PP Physician: Hello

Pimp: Hi, I'm sorry, we were just looking for someone to talk to, get some information briefly. I don't know if you have, if you could spare a moment.

PP Physician: I honestly can't, I'm so sorry, we are so backed up, I'm like, I have patients waiting for 3 hours or more to see me. I really apologize.

Pimp: That's fine. I was just hoping I could- it's fine, it's fine.

PP Physician: If you want to call later, I'm sure I could find some time to talk to you on the phone

Pimp: Ok, that's fine I totally understand.

PP Physician: Can you give them my extension?

PP: Not a problem.

PP Physician: We are closed tomorrow, but normally we are open on Saturdays, but I'm happy to talk to you on the phone later.

Pimp: Cool, cool thank you.

PP Physician: I'm so sorry.

PP: Male testing is Saturday, so we can set you up an appointment for Saturday. But, like she said we're closed tomorrow because of the holiday. So next Saturday will be the next thing, and it takes two weeks for the results to come in. If you want to take HIV testing you would get it the same day.

10700

Pimp: Now is that like a, like a, both of us? Uh, is it just men's or is it just women's or what?

PP: No women's. If you guys want to come together, we can set you up for Saturday as well, just men's is Saturdays but like women are during the week as well.

11400

Pimp: Ah, okay, that's what I was wondering. Now, also, so we're involved in sex work, so we have some other girls that we manage and work with that they're going to need testing as well, so do you guys see them, or?

PP: Yeah, we see them -

Prostitute: Teen services

PP: Yeah, yeah.

Pimp: Okay

PP: We see people as young as 13 years old.

Prostitute: How old?

PP: We see people as young as 13 and -

Pimp: As young as 13

PP: Everything is totally confidential.

Prostitute: 'Cause they're 14 and 15 and -

PP: Yeah, everything is totally confidential. They can come in make the appointments, **I can give you guys the numbers, you can make the appointments over the phone, you guys can come in speak to one of us so we can set up the appointments.** And if any of you guys don't have insurance **we have our family planning benefit program and mostly everybody qualifies for that.** Like it goes based on income, like **all students, all minors they get health care and medical bills to be on sliding scale, cause it goes from A to D, so sliding scale A is free and that just does one student.**

12800

Pimp: Cool, cool

G: And then they don't speak English, because they just came in. We just got them in.

PP: That's all right -

Prostitute: So, so -

PP: That's alright, I'm bilingual. I'm always here. I speak Spanish, and we also have other languages. We have CyraCom where you would call the phone and they have other languages.

Pimp: Cool cool cool.

Prostitute: Because -

13200

Pimp: So, how would you recommend for them best to do it? Cause we don't want them getting confused or what not, and it's kind of a sensitive subject, so we don't want you know, them saying the wrong thing, you know getting refused or turned away, **so how would you suggest**

they go about you know being able to get the access even in spite of what they do, you know?

PP: Yeah, like, like I said everything's confidential, they don't have to tell anybody what it is that they do when they make the appointment, its just gonna be between them and the Physician they see -

Pimp: Okay

PP: Just come in, let us know, what you wanna, like we do need to know what the appointments if it's going to be for testing, abortions, any kind of particular pain they're having or something cause we also do GYN exams and do annual exams which cover everything

Pimp: Yeah

PP: Or just testing. So we're not gonna ask specific - all that "something burning, something itching" -

14700

Pimp: **What if they don't, what if they are not a resident here?** What if they are not a resident? What if they don't have -

PP: That's fine. Like for our benefit program, we do require they bring us some documents, but if they don't have it we just ask they bring what ever they can -

Pimp: Just whatever they have?

Prostitute: Just a photo id or something?

PP: We just ask them to bring a photo id, proof of address, proof of income and.

Pimp: Proof of income?

PP: - and a birth certificate.

Pimp: They don't have like a 9-5 job, you know.

PP: Yeah, if they're not working, or they might even work in an after school program— that's considered unemployed, so they can have a family member or friend or one of you guys –

Pimp: We can find somebody, we can find somebody.

PP: Write them a letter, saying-

15800

Prostitute: You wouldn't need to know that they work at night? And whatever, that they do sex work at night?

PP: None of that. We don't need to know anything. Everything is totally confidential. Jus like you could even write the letter stating-

Prostitute: Oh, oh good

16100

PP: Like, "My name is so and so I support 'whatever whatever'" and just put like contact information. They don't really call you.

Prostitute: Contact number –

PP: They just ask for contact information, but no one calls you and just sign and date it.

Prostitute: Okay, and is there any problem I guess abortion-wise after they have the abortion—how long can until they can be sexually active? Because they have to work –

PP: 2 weeks

Pimp: 2 weeks. What would you recommend for them to do, during that time?

PP: During that time? Well, like, sex-wise nothing can go inside of them, for 2 weeks. No fingers, no, like-

Prostitute: Why is that?

PP: It's just for the length of recovery process. We have them come back in two weeks for another check-up and make sure everything went okay with the abortion.

Prostitute: So they can't do like any work?

PP: Mm.

Prostitute: That's not good.

Pimp: What would you recommend that they do? Cause they gotta work. Like is there something for them to do? Or?

PP: For that, I'm not sure, I don't have any answer for that, I would recommend that they speak to the doctor.

Prostitute: Ok, maybe the doctor would have like a, okay –

PP: M’hm. Because I don’t think there’s like any risk or anything, I think they just want to avoid like any type of infections and stuff.

Pimp: That makes sense, that makes sense.

PP: Since it’s an open area, and they just had an abortion – it’s like quicker prone to get infections.

Pimp: Ok, ok

PP: But we do have the women do – honestly I do have girls come in, like 3 days later asking me for the Plan B because they just couldn’t just stop or for whatever reason they just had to.

Pimp: Ok

PP: So, I do have girls that do.

Prostitute: Yeah.

18800

Pimp: Ok, so it is possible?

PP: M’hm

Pimp: And there’s stuff for them if they still do?

PP: M’hm, yeah

Pimp: Like what stuff exactly?

PP: You can have them come in in two weeks for a follow-up visit and make sure everything’s ok – if they need medication or other follow-up visits, they can schedule that as well.

Pimp: Ok, ok. Now, what about um -

Prostitute: I guess birth control. What do you guys offer for birth control for that like prices?

PP: We carry pills and Depo shots. And we also do the IUD insertion. And if they qualify for that program it will all be -

Prostitute: - what, do you know what the qualifications are?

PP: Just bring the documents, bring the documents that I told you

Prostitute: Ok, so ID –

PP: And whatever you don't have they could just bring in whatever they do have, I'll speak to them and I'm sure we could work with them-

Prostitute: Ok, good, glad it could work –

Pimp: And let me see –

Prostitute: I think that covers a lot, that answers a lot.

PP: There are lots of different kids in different situations, kids in foster care, you know kids in foster care can't get their hands on their documents-

Pimp: That's true

PP: And they're hiding things from their parents, 'cause everything's all about confidentiality here.

Pimp: See, so we could just say that, say something like that.

PP: Mhm, mhm.

Prostitute: Cause they don't have parents or anything-

PP: Yeah.

Prostitute. They just came over, they're workin' with us, and we're helpin' them out –

PP: M'hm

Prostitute: Just keeping them safe.

Pimp: Could we even sign off as guardians? Could we even sign off as a guardian, is that even possible?

21500

PP: If you were writing the support letter, yeah, you could say –

Prostitute: Oh good

PP: that you take care of them, you support them.

Pimp: Cool!

PP: But nothing here, like, our patients, we don't ask for guardian's signature. Everything is the patient. Like a thirteen-year-old could come in and get the services she needed, by herself.

Pimp: Ok, that works, that works. What was your name again? You helped us out a lot.

PP: My name's Krystal.

Pimp: Krystal, Krystal, alright –

Prostitute: Thank you very much.

24200

[PP Supervisor waiting at the elevator]

Pimp: Are you a - ?

PP Supervisor: You wanna ask me something?

Pimp: Yeah, I was gonna ask, are you a physician here?

PP Supervisor: Yeah, I'm one of the practitioners here.

Pimp: Oh, ok. I was wondering, uh, do you have a moment?

PP Supervisor: M'hm

Pimp: I was wondering, um, so like is this still confidential?

PP Supervisor: Yeah.

Pimp: We're involved in sex work-

PP Supervisor: Mhm.

Pimp: We have some girls that are kind of young like, 14, 15, that they might need an abortion-

PP Supervisor: Mhm.

Pimp: And, how is the best way should they could go about it?

PP Supervisor: **They just show up**, and set up an appointment. Do they have insurance?

Pimp: **They don't have insurance, some don't even speak that good of English 'cause you know, they just got here.**

PP Supervisor: Right. So we have an interpretation phone, so if they don't speak Spanish that's not a problem. I mean if they don't speak English that's not a problem cause we can have an interpreter –

Pimp: Yeah

PP Supervisor: We also have staff here that are trained to interpret.

Pimp: Yeah, like some of 'em are like Thai or something like that, so they really don't even speak Spanish.

PP Supervisor: But we do have a phone system that supports a lot of languages. That may be one of them.

Pimp: Cool, cool.

26200

PP Supervisor: **In terms of insurance, they would probably speak to one of our entitlement people to get them set up on some insurance. They don't have to be citizens to get the insurance and it is confidential.**

Pimp: And, if they don't have the information and all that?

PP Supervisor: You, um, do you have our number to call, cause they can tell you what documents to bring in.

Pimp to Prostitute: I think you did get that?

Prostitute: Yeah

PP Supervisor: Yeah, so you call and you tell them that, and they'll tell you what documents to bring in, but it doesn't have to be, they don't have to be citizens to qualify.

Pimp: Ok, thank you, thank you – that's good information.

PP Supervisor: You're welcome.

Pimp: I'm sorry, what was your name again?

PP Supervisor: Marquita. I'm the clinical supervisor.

Prostitute: I like that name.

Pimp: You're a clinical supervisor.

PP Supervisor: M'hm.

Pimp: Alright, thank you.

PP Supervisor: You're welcome.

clinic exit